



## Patient Pathway Plus – a complete waiting list management solution

Patient Pathway Plus (PP+) is a powerful waiting list management solution that helps boost elective recovery. PP+ delivers validated data and patient tracking lists for RTT, Non-RTT and cancer patients daily, enabling healthcare organisations to confidently manage all their elective care pathways in a single solution.

PP+ manages elective patient pathways in near real-time. It automatically links and checks all pathways against all applicable rules and creates and manages workflows for the teams who administer them.

### Automated accurate data at your fingertips

Manual processes that rely on spreadsheets and emails are too laborious and unreliable. When waiting lists are long, organisations need to manage all elective patients safely, and with confidence that the data is accurate and complete.

PP+ provides fully validated and standardised data as a single version of the truth for all elective pathways. It can be used at trust, system, or even national level, to show the precise status of all elective patients at any point in time. It enables management across the full patient journey, including follow ups.

Having accurate data at your fingertips provides the foundation for effective pathway management. The solution enables organisations to manage all elective care, plan their recovery, spot bottlenecks, identify

long-wait cancer cases and other clinical priorities, and ensures no patients are lost in the system.

### Solution overview

PP+ automates the collection of data from disparate administrative and departmental clinical systems, to extract, process, validate and unify the activity. Pathways are compiled automatically against a complex set of national and local business rules to provide a 'single version of the truth'.

Automated data quality checks, typically up to 1 million/day, instantly reveal and accelerate correction of errors in pathway data. This ensures complete data integrity so Patient Tracking List (PTL) reporting is streamlined and highly accurate.

By centralising and standardising all pathway management activity, PP+ provides a central hub of accurate pathway information for relevant

stakeholders to access at any time. It enables more efficient service delivery by removing manual data processing and duplication of data entry.

Comprehensive and configurable workflow management enables teams to work more efficiently and to make better decisions. It eliminates the risk of pathways and patients slipping through the net and improves patient care.

Inbuilt business intelligence enables organisations to easily identify and monitor long waiters, breaches, and bottlenecks. PP+ delivers insights to identify patient pathways that require attention in a more pro-active way to optimise patient outcomes.

Having accurate data at your fingertips provides the foundation for effective pathway management.

All statutory reports are built into the solution with outputs automatically generated and submitted with a full audit trail supporting the validation and submission cycle.



## Complete elective care management

- PP+ provides what spreadsheets and BI systems can't: a single version of the truth in near real time for all your elective patient pathways
- PP+ isn't a stand-alone solution, it integrates with our wider elective care management portfolio, such as Gooroo Planner, providing an accurate foundation for efficient capacity planning and forward management
- Aligned with the NHS Data strategy, PP+ is independent of source system control, providing complete flexibility, especially at a system level
- As national requirements change, such as the introduction of the weekly minimum dataset, or tracking patient priorities, these are automatically built into the solution, ensuring organisations can focus on patient care and not data wrangling

## Solution benefits

- Removes spreadsheets completely from elective patient tracking and reporting activities
- Automatically and meticulously checks every pathway, end-to-end, every day
- Provides a single version of the truth for all elective care management
- Provides board assurance on data quality and accuracy
- Increased efficiencies through automation
- Improves patient safety and reduces the risk of losing a patient or pathway
- Ensures data quality and confidence in reporting and planning

## Validated, unified data and automated reporting

Patient Pathway Plus reliably manages patient pathways, automating the extraction, standardisation, unification, and validation of pathway data from any number of disparate source systems. It removes manual effort, increases efficiency and safety, and fully automates reporting and statutory returns.

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## Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, analytics, and eLearning solutions. This integrated portfolio is underpinned by our powerful data management engine which provides the unified data foundation to ensure a fast and targeted elective recovery.

## About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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