



Data Validation – data quality and waiting list validation services

Insource Teams provide data quality and waiting list validation services to healthcare organisations. With over 20 year’s expertise, we can validate all waiting lists from RTT, stage of treatment, cancer, and diagnostic waiting times to give you an accurate foundation on which to deploy stretched resources, set achievable capacity planning targets, ensure efficient financial management and above all improve patient care.

Powerful data management

Insource Teams provide bespoke and tailored solutions through our interim and temporary skilled resources. By utilising our powerful data management platform Patient Pathway Plus (PP+) behind the scenes, we can provide a more comprehensive and accurate validation service than is possible with conventional approaches.

We work to identify opportunities to streamline and automate processes, provide education through our eLearning platforms to assist with GIRFT (Get It Right First Time). Our goal is to increase productivity and efficiency whilst using data to improve patient outcomes.

Services include

Waiting list validation

To effectively plan for elective recovery trusts needs an accurate understanding of the true demand for care across all services, across all locations, across all specialties.

Elective backlogs can be large and commonly most of this data is in old databases or spreadsheets which require vast amounts of manual resources to undertake effective validation of records.

We offer experienced associates who have worked on many projects, across most PAS and EPR Systems, validating the full range of elective and planned care waiting lists. All our associates are fully literate in RTT rules, as well as interpreting access policies and local rules. Our team ensures that patients waiting for services are detailed correctly and ensure hospitals are treating the right patient at the right time.

By using PP+ to augment the validation process, we can scan the whole list automatically and advise on patterns in validation, highlight broken pathways, easily identify long waiters and clinical priorities, such as cancer, and provide analysis of data and insight into where data quality issues lie.

Waiting list audits

From a review of submission data to a thorough analysis of systems and processes in your data warehouse and SOP’s (Standard Operating Procedures) our experienced consultants can provide a comprehensive analysis on your waiting list position. We are familiar with the requirements from assessing waiting times through to full RTT status analysis. As part of

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this service, comprehensive reports are provided detailing findings and recommendations for improvement of elective care performance, patient care and submission assurance.

With so much visibility on NHS boards to ensure a swift recovery and deploy funds effectively, giving your senior management the confidence that the extra services you are requesting will produce the expected improvement is critical. Insource delivers the data confidence your Board demands.

Clinic build

We can build and restructure outpatient clinics' resource planning, reallocating all appointments from a collective planner into individual planners for each consultant. This task is completed in the clinic's PAS to accommodate high demand services where trusts cannot keep up with the changes faced. Insource Teams can strategically plan resources, in line with trust policies to help keep up with demand.

Full data quality services

Our data quality services encompass the validation of your entire waiting lists, and if required full automation of waiting list reporting and ongoing in-house validation post-project. This is in addition to support for complex data migrations from clinical or diagnostic legacy systems that ensure secondary reporting continuity and complete operational management throughout.

Data cleansing pre-system migration

We offer full data cleansing pre-migration, to improve the quality of data held in the new system and ensure complete operational and statutory reporting continuity throughout the migration and the bedding-in process, to give your staff time to get used to new procedures.

Skilled staffing

Our interim and temporary skilled resources can also be deployed for immediate response to all data management challenges.

Service benefits

- Accurate validated waiting lists – for trust management, reporting and Board assurance
- Assured data quality – we ensure data quality and accuracy of validation through senior oversight and peer review
- Complete view of demand and bottlenecks – plus ability to spot clinical priorities and long waiters
- Reliable value for money delivery – experienced management of large validation projects delivering performance, quality and outcomes with confidence, reliability, and value for money
- Certified skilled staff - assured pool of data quality validators, tried and tested and fully certified
- Scalability against site needs – service can be scaled up or down as required, maintaining high standards of performance and quality.
- Remote managed service - We provide a fully remote validation service consisting of our dedicated remote office function based in our Head Office combined with staff home working. Insource hold full HSCN connectivity accreditation.

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Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, theatre utilisation, diagnostics, analytics, and eLearning to seamlessly deliver compelling insights which drive better outcomes. This integrated portfolio is underpinned by our data management platform, Health Data enterprise (HDE). HDE enables all relevant multiple data sources to be seamlessly joined together into a Unified Data Layer (UDL), which gives a single version of the truth to ensure a fast and targeted elective recovery.

About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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