



insource RTT and Cancer eLearning – to boost staff performance and data accuracy

With the burgeoning backlogs we need a clear understanding of what's in the waiting lists. With accurate waiting lists comes achievable capacity planning, effective resource utilisation and tighter financial management. Without accurate data we are working in the dark.

insource's eLearning platform cuts through the jargon and provides solutions to understand and comply with Referral to Treatment (RTT) rules and Cancer Waiting Times guidance. We give all clinicians and booking staff the skills to ensure that patient pathways are recorded accurately and care continues without interruption.

We provide CPD certificated eLearning programs that outline how to streamline pathway administration, assist with the reduction of the size of waiting lists and inform how to manage accurate patient and GP communications.

With our online training, managers can access detailed staff progress data and can easily pinpoint any gaps that need addressing, as well as identifying those shining stars.

Fully customisable modules

Our existing modules are fully customisable against patient access policies, clinic outcome forms and local rules for each trust, Cancer Alliance, or Health Board. And, as Covid has meant more NHS staff having to take up new roles at short notice, the insource eLearning modules can be quickly deployed across a department or region.

Keep pace with changing NHS guidance

Guidance and rules on how elective care pathways are administered changes over time and this change is likely to continue as elective recovery demands surge. Our solution provides a digital platform that equips all staff involved in patient pathway management to have access to the guidance they need at their fingertips.

Avoid patient harm with inaccurate pathway status codes

Staff need to become aware that inaccurately recording RTT and pathway status codes can result in treatment delays, miscommunications,

and potential patient harm. insource RTT & Cancer eLearning is a simple and effective remedy.

Training uniformity is essential if managers are to monitor and manage staff accordingly and ensure those involved in patient pathway management understand fully how and when RTT status codes should be used.

Training on-demand

Our eLearning platform delivers training on-demand, in bite sized modules enabling busy staff to train at a time that is convenient for them. It also acts as a resource library of information that can be accessed whenever staff need it.

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Accurate data and reporting for a real-time view

Whilst Covid has extended 18 week/52 week and cancer treatment timescales we all want to try to get back to normal. With accurate RTT status code

input we can get an accurate view of patient pathways and can reflect this in precise RTT PTL reporting for a true overview of the challenge. 'You can't solve what you can't see.'

How much do you know about RTT and Cancer pathways?

Our eLearning platform enables staff to undertake a knowledge test to assess their current levels of understanding, either as a baseline or at any point in time. Management charts and dashboards show staff progression following the training, as well as ascertaining if knowledge levels are slipping over time. Being able to proactively assess knowledge ensures organisations can stay ahead of potential data quality issues and its impact on patient care.

Our eLearning platform has been used in many organisations as part of training and induction programmes, as well as continuous and annual training.

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Review your current RTT process management

We offer consultancy services to deliver an in-depth audit of how your organisation administers its patient pathway management, from referral through to the pathway end. We will meet with key members of staff, analyse relevant documents, and undertake an assessment of the understanding of the RTT status codes and processes. Our report will contain short, medium and long-term recommendations for improvement at the conclusion of the audit.

Solution benefits

- Accurate data and statutory reporting
- Avoid clinical harm through inappropriate pathway management
- Ensure pathway code accuracy
- Reduce data validation costs
- Modules fully customisable to policies, outcome forms and local rules
- Online on-demand bite-sized training for busy staff
- Monitor and manage staff performance
- CPD accredited



Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, analytics, and eLearning solutions. This integrated portfolio is underpinned by our powerful data management engine which provides the unified data foundation to ensure a fast and targeted elective recovery.

About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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