



insource RTT and Cancer eLearning – driving staff attraction and retention

Recruitment and retention of staff in the NHS is a growing problem, with many staff leaving the service due to reduced job satisfaction. These staff shortages are widespread and exist across all disciplines. Providing an environment where staff have the knowledge and support to do their best is key.

With added pressures on organisations to clear the waiting list backlog, attracting and retaining staff is more important than ever.

insource’s eLearning platform provides solutions to understand and comply with Referral to Treatment (RTT) rules and Cancer Waiting Times (CWT) guidance. We give all clinicians and booking staff the skills to be able to accurately manage patient pathways and immediate access to information 24x7.

ongoing staff development. Giving them the skills and tools, they need to feel supported and valued in their work.

Training on-demand

Our eLearning platform delivers training on-demand, in bite sized modules enabling busy staff to train at a time that is convenient for them. It also acts as a resource library of information that can be accessed whenever staff need it.

Keep pace with changing NHS guidance

Guidance and rules on how elective care pathways are administered changes over time and this change is likely to continue as elective recovery demands surge. Our solution provides a digital platform that equips all staff involved in patient pathway management to have access to the guidance they need at their fingertips.

All materials are available for reference as well as training, online 24x7, in easy to consume modules, providing support on best practice and quick access to key information at any time.

Solution benefits

- Improve staff attraction and retention
- CPD accreditation

- Information accessible 24x7
- Online on-demand, bite-sized training for busy staff
- Modules fully customisable to policies, outcome forms and local rules

Staff investment

Retaining and supporting staff is a key priority across the NHS as outlined in the People Plan and the NHS Long Term Plan. Ensuring that people feel valued and have the opportunity to develop in their career is crucial to retention.

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Fully customisable modules

Our existing modules are fully customisable against patient access policies, clinic outcome forms and local rules for each Trust, Cancer Alliance, or Health Board. And, as Covid has meant more NHS staff having to take up new roles at short notice, the insource eLearning modules can be quickly deployed across a department or region.

RTT and Cancer pathways knowledge checks

Our eLearning platform enables staff to undertake a knowledge test to assess their current levels of understanding, either as a baseline or at any point in time. Management charts and dashboards show staff progression following the training, as well as ascertaining if knowledge levels are slipping over time. Being able to proactively assess knowledge ensures organisations can stay ahead of potential data quality issues and its impact on patient care.

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Expert advice on hand

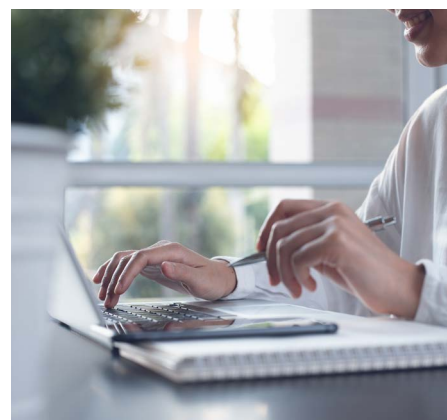
We know that organisations can struggle with the complexity of rapidly changing national guidance, which is why we have created our Waiting Times Helpdesk. This service provides you with unlimited access to expert advice on RTT rules or CWT guidance. Provided via an email helpdesk, you will be able to ask questions of our RTT and waiting list experts as and when needed throughout the year. The service offers unlimited email access across the entire Trust, providing you with an additional layer of support and information whenever you need it.

Find out more about our Helpdesk options [here](#).

Review your RTT process management

We offer consultancy services to deliver an in-depth audit of how your organisation administers its patient pathway management, from referral through to the pathway end. We will meet with key members of staff, analyse relevant documents, and undertake an assessment of the understanding of the RTT status codes and processes. Our report will contain short, medium and long-term recommendations for improvement at the conclusion of the audit.

Find our more about our Diagnostic Services [here](#).



Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, analytics, and eLearning solutions. This integrated portfolio is underpinned by our powerful data management engine which provides the unified data foundation to ensure a fast and targeted elective recovery.

About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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