



## RTT & Cancer Waits Diagnostic Services

– sold as part of the Platinum package or as a standalone service

With over 20 years expertise, Insource are seen as trusted advisors across elective care and associated processes. Our experts can provide detailed insight into your organisation's processes and compliance with RTT rules or CWT guidance and help build significant performance improvement and boost data accuracy.

Activities include:

- Introduction on training using our eLearning
- Cancer Waiting List Validation
- Attending two PTL meetings:

**We will provide you with a comprehensive report detailing your conformity with the RTT rules, any risks to the organisation along with recommendations for improvement and an action plan.**

### RTT Diagnostic Services

Through an in-depth analysis of your Patient Tracking List (PTL) and on-site engagement with key staff we will rapidly identify areas of best practice and those to focus on.

We will provide you with a comprehensive report detailing your conformity with the RTT rules, any risks to the organisation along with recommendations for improvement and an action plan.

Activities include:

- Patient Tracking List (PTL) Validation
- Half day meeting with the staff who compile your PTLs
- Access to your full PTLs
- Attendance at a PTL meeting
- A full day spent in booking and scheduling, sitting with staff

One-to-one meetings with:

- Divisional General Managers
- 18 Week Lead

- Service Managers
- Tracking Team Lead and the team
- Outpatient Booking Manager
- Validation Team Lead and validators
- Inpatient Booking Manager
- Data Quality Team Lead and the team
- Diagnostic Booking Manager
- Medical Secretaries from main specialities

### CWT Diagnostic Services

Through an in-depth analysis of your cancer patient tracking / waiting list and on-site engagement with key staff we will rapidly identify areas of best practice and those to focus on.

We will provide you with a comprehensive report detailing your conformity with the CWT guidance, any risks to the organisation along with recommendations for improvement and an action plan.

1. The MDT Coordinator/ tracker and the service manager
  2. The weekly PTL with service managers and the cancer manager
- Access to your full CWT PTL
  - Review Processes / Procedures / Policies for Cancer Waiting Lists
  - MDT Review:
    - o Review the process for prepping MDT's
    - o Reviewing the MDT documentation

- o Attend MDT's and reviewing the process for recording and distributing outcomes

Outcome:

We will compile a detailed report, submitted within five days, with any tangible actions for improvements including:

- Recommendations on implementing a more efficient ways of working or recording information, ensuring the team is recording relevant information.
- Recommendations on improving PTL/MDT meetings, to make them more valuable

Undertaking this service and implementing the recommendations will provide your Trust with better understanding of the required data and ensure the correct data is being recorded. Plus, the service invariably leads to better team morale.

Please inquire with your Account Manager or via [info@insource.co.uk](mailto:info@insource.co.uk)

**Insource's eLearning platform cuts through the jargon and provides solutions to understand and comply with Referral to Treatment (RTT) rules and Cancer Waiting Times guidance.**

### Range of elective care solutions

#### RTT and Cancer eLearning

With the burgeoning backlogs we need a clear understanding of what's in the waiting lists. With accurate waiting lists comes achievable capacity planning, effective resource utilisation and tighter financial management. Without accurate data we are working in the dark.

Insource's eLearning platform cuts through the jargon and provides solutions to understand and comply with Referral to Treatment (RTT) rules and Cancer Waiting Times guidance.

We provide CPD certificated e-learning programs that outline how to streamline waiting list administration, assist with the reduction of the size of waiting lists and inform how to manage accurate patient and GP communications. Find more information - [here](#).

### Patient Pathway Plus Cancer Tracking

Providing full data-led cancer pathway management, the solution aims to revolutionize ways of working within and across teams in cancer services throughout a region or system-wide. PP+ Cancer provides full data-led cancer pathway management including patient event tracking, breach analysis, local operational reporting for service improvement and full cancer waiting time standards reporting. Find more information - [here](#).

#### Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, analytics, and eLearning solutions. This integrated portfolio is underpinned by our powerful data management engine which provides the unified data foundation to ensure a fast and targeted elective recovery. Find more information - [here](#).

### About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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