



## Elective Recovery Suite – putting you in control of your waiting lists

With millions of people still waiting for care, Insource gives you the tools to improve patient outcomes, streamline patient journeys and drive down waiting times. At Insource we specialise in providing elective recovery solutions that give you a single source of the truth of all your waiting lists – across a specialty, a hospital or even an ICS. We help improve performance management, and above all, avoid patient harm.

that increase patient flow and deliver a targeted, informed, and effective recovery.

Our operational management solutions support end-to-end patient pathway management, statutory reporting, and the capacity planning challenges of the whole trust or ICS. Our integrated solutions enable hospitals to utilise validated, patient-level data to improve operational performance, optimize resources, automate NHS reporting, and reduce waiting times.

**Our full solution suite includes – waiting list management, capacity planning and bed management, eLearning, data validation, and patient journey analytics.**

### Our full elective care solutions suite comprises:

#### Waiting list management

Delivering near real-time, validated end-to-end data for both RTT and non RTT waiting lists, our patient pathway management solution – Patient Pathway Plus (PP+) – assists



Our full solution suite includes – waiting list management, capacity planning and bed management, eLearning, data validation, and patient journey analytics. Instead of worrying about constantly breaching long-waits, we give you sustainable, predictive processes and accurate data to get your backlogs down and avoid the endless firefighting to keep ahead of the targets.

#### Delivering an effective recovery

With the current backlogs our integrated elective care portfolio is pivotal, as it provides a clear end-to-end insight into waiting lists by specialty, location, and department... It allows hospitals to spot clinical priorities, identify bottlenecks and create responsive capacity plans,

care planning and automates all PTL reporting. Using advanced techniques, the fully validated PTL ensures every person on the waiting list is real and all patient activities are captured. PP+ enables hospitals to spot bottlenecks, identify long-waiters, cancer, and other clinical priorities to avoid patient harm...

Our newly launched fast-fix solutions – the Patient Pathway Lite series – enables organisations to start with the areas with the biggest backlogs first and then expand out into the trust to streamline all patient journeys and drive down waiting times.

### Cancer tracking

Revolutionising cancer pathway management from being report-driven, to a proactive service-led solution. Our Cancer Tracking provides full event tracking, breach analysis, data for service improvement and full waiting times reporting.

### Capacity planning

Advanced demand and capacity planning across the entire hospital or system, with specific expertise in beds and bed occupancy, reducing waiting times, and automating it into agile integrated plans.

### Data validation services

To effectively plan for elective recovery, trusts need an accurate understanding of the true demand for care across all services and all locations. At Insource we can validate all waiting lists from RTT, non RTT, cancer and any follow ups to give you an accurate foundation on which to deploy stretched resources, set achievable capacity targets, ensure efficient financial management and above all improve performance.

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### RTT & cancer eLearning

Boost staff performance and data accuracy with our RTT and Cancer Waiting Times eLearning modules. Insource eLearning helps avoid data quality issues at source by enabling hospitals to precisely record patient waiting times and provide staff with the appropriate status codes for each step of the patient journey.

### Patient journey analytics

For the first time ever trusts will have the ability to analyse every single patient journey. You can empower your frontline teams by delivering daily, actionable insight from existing appointment data, using innovative process mining techniques, that enables them to accelerate patient flow.

### Trusted partners to the NHS

With over 20 years healthcare expertise Insource are trusted partners throughout the NHS. More than 60 Trusts, Health Boards, ICSs, and independent providers rely on our powerful solutions for informed decision-making. Our groundbreaking technology brings all the detailed pathway data, previously locked into various IT systems, into one place – despite the legacy infrastructure. This accurate single version of the truth can then be shared by clinicians and managers for system-wide care coordination, elective recovery, and better patient care.

## About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



T. +44 (0) 20 3727 4200  
 E. info@insource.co.uk  
 www.insource.co.uk