



Single Specialty – PP Lite – single source visibility of specialty pathways for streamlined care and waiting list reduction

Almost a third of all trusts have been identified by NHS England as being ‘at risk’ of missing key targets for electives and cancer recovery. All are struggling with the backlogs. Whilst most have met the 78-week deadlines, what about the tsunami of demand coming up behind? Everyone wants to improve access in their specialty or service. No one likes to see people waiting this long for care.

Getting your backlogs down fast – one specialty at a time

At Insource our tactical and strategic elective recovery solutions can help. Our fast-start Single Specialty – PP Lite (Patient Pathway Lite) helps trusts target the specialty with the biggest problems first. There is no need for lengthy organisation-wide procurements. At Insource we deliver results in days not months. Let us help you get your backlog down fast – one service or specialty at a time.

Validated single source of truth

Single Specialty PP Lite combines all specialty or service patients into a single online PTL (Patient Tracking List). This real-time list shows the status of all patients in their care journey. It highlights the accuracy of patients on the waiting list. Replacing copious spreadsheets, Single Specialty PP Lite helps pinpoint status coding errors,

and helps uncover duplicate records. It shows the diagnosis and treatment status of each patient and ultimately the progress of all cohort groupings.

Solution benefits

- Visibility of complete specialty PTL
- Single source of truth
- Live collaborative tracking tool
- Enables error identification and correction
- Extracts evidence-based insights
- Identifies bottlenecks
- Pinpoint training needs
- Reduces waiting lists

Accurate data to plan accurate response

An invaluable tracking tool for service managers, Single Specialty PP Lite consolidates all activity onto a single online platform, allows comments,

the assignment of tasks, and the identification and recording of next steps. This collaborative, single source of the truth ensures validated insights can be easily extracted to identify bottlenecks, show areas of high demand, and provide the accurate workload data to plan effective resource management.

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The Single Specialty PTL also gives performance directors and operations teams clear, accurate oversight of the care status across the service for waiting list tracking and confident reporting.

And, with Single Specialty PP Lite the clinical team will know exactly how many patients are waiting, how long and what their next steps are. The insights extracted will show precisely where process improvements can be made and where extra resources are needed. Single Specialty PP Lite puts the intelligence and the tools directly into the hands of the service manager or lead clinician to improve the service. With PP Lite you can boost team involvement and beat the backlogs together.

Evidenced-based training aid

Single Specialty PP Lite is an invaluable performance management tool, assisting not only with overall waiting lists reduction but also informing staff training. PP Lite helps identify common sources of error and the key people involved, so targeted training can be swiftly implemented.

At Insource our Referral-to-Treatment (RTT) eLearning modules can also be provided to enable hospital staff to understand how to precisely record patient waiting times and track a patient's progress. Our CPD-accredited patient pathway training cuts through the jargon and ensures an understanding of the current RTT waiting list rules.

Insource RTT eLearning, together with Single Specialty PP Lite, boosts staff performance and increases data accuracy. With accurate waiting lists comes achievable capacity planning, effective resource utilisation and tighter financial management.



Low cost/low risk best practice tool

This collaborative online specialty PTL helps the operations and clinical team to work together on the same accurate data. It allows them to identify broken processes and establish best practice for streamlined patient care. This low cost/low risk tool can help build team commitment and alignment to joint goals as all are involved and can see the progress daily. Once trained, it shows everyone in the specialty is doing the best they can for 'their' patients. It can help build confidence and ownership of the service. And ultimately helps drive down the specialty backlogs.

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Elective care solutions suite

Our comprehensive suite of elective care solutions encompasses waiting list management, data validation services, capacity planning, analytics, and eLearning solutions. This integrated portfolio is underpinned by our powerful data management engine which provides the unified data foundation to ensure a fast and targeted elective recovery.

About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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