



North Staffordshire Combined Healthcare replaces data warehouse with strategic data management platform

North Staffordshire combined mental health and community trust appoint Insource Ltd as its strategic data partner. Jointly North Staffordshire Combined Healthcare and Insource are working on trust-wide data management, statutory reporting and the core infrastructure upgrade programme.

Combined Healthcare is a leading provider of mental health, social care, learning disability and substance misuse services in the West Midlands. It is the only mental health trust in the West Midlands rated Outstanding by the Care Quality Commission. In line with the NHS data strategy, the integrated care needs of the ICS and the trust's own digital ambitions, Combined Healthcare selected a supplier with proven mental health expertise and powerful end-to-end NHS data management capabilities.

Single source of the truth

The Insource data management platform will be an important component of how Combined acquires and unifies disparate data, insight and knowledge from across all of the Trust's clinical systems into a fully validated, single source of the truth for clinical activity. The solution will be provided as a managed service and will deliver automated statutory reporting. This source of information will form the foundation for BI and

analytics for informed care decisions throughout the organisation.

Vicky Boswell, Associate Director of Performance, North Staffs commented, "Combined Healthcare is one of only two specialist mental health trusts in England with an overall 'Outstanding' rating from the Care Quality Commission. In order to maintain our standing, meet the evolving needs of our community and match the increasing demands for system-wide unified data access, we wanted a strategic data partner to help us in our journey.

"Insource came highly recommended, which was key, as we wanted to innovate and understand best practice from our chosen partner.

Managed service for accurate data and agile reporting

"We decided on a managed service, as we recognised we didn't have the expertise or capacity in-house. We also needed the agility to meet any changing data or reporting demands

– from the centre or the ICS – which a managed service gives us. But perhaps most important was the accuracy of the data Insource are able to produce, to reflect the quality of the service we provide."

The solution includes the [Insource Health Data Enterprise \(HDE\)](#) data management platform – specifically aligned to mental health – and [automated statutory reporting](#) including MHSDS (Mental Health Services Data Set).

See our full Reports Catalogue – [here](#).

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Demand & capacity planning

Ultimately, as part of the managed service package, Combined Healthcare are intending to deploy the Insource demand and capacity planning module to develop a realistic

understanding of the real capacity demands of adult mental health across the geography and be able to cope with unplanned changes, especially in light of the Covid backlogs.

“North Staffs is a very forward thinking organisation with the move to become a data-driven organisation,” stated **Sam Elliott, CEO Insource**. “We are immensely proud that the Insource data management solution is seen as a critical enabler to their success. Our automated data acquisition, powerful processing, comprehensive data validation and statutory reports automation will significantly reduce any manual involvement from the trust and dramatically improve data quality and accessibility to staff.

“We are delighted to have been chosen as a strategic partner in this core infrastructure upgrade and as an enabler of any future service transformation.”

Managed services portfolio

Insource offer the full span of our data management solutions, honed against the specific needs of the acute hospital, specialty trust, or independent provider, as a managed service. Our most popular services Data-as-a-Service (DaaS) and Reporting-as-a-Service (RaaS) provide all the operational data management and reporting expertise of larger organisations as a packaged service, so smaller providers or individual departments can deliver the same level of proficiency without the investment in technology or skilled manpower.

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For the larger acute trusts and ICSs, Insource can also deliver our broader, cloud-based, Infrastructure-as-a-Service (IaaS) combined with Data-as-a-Service, where we provide the data management solutions and foundational data infrastructure remotely. This leaves healthcare teams free to do what they do best and leaves the data management to the experts.

Our data management platform

Our powerful data management platform, with its integral unified data layer (UDL), provides an accurate, complete data foundation across the hospital, trust, or Integrated Care System (ICS) for informed decision-making, operational management, and strategic planning. Our expertise covers trusts in all sectors, both specialist and general, NHS and private, and ensures you have an easily deployable platform that can be configured to meet any local needs and delivered in bite-sized modules to match your project objectives and budget.

And our UDL can be configured to meet single requirements or fully comprehensive goals. It provides partners with the daily, specific, patient-level activity data they need to implement trust-based applications that give in-depth analytics and accurate command centre overviews.

About Insource

At Insource we bring the power of data to your organisation. Our leading data management platform seamlessly delivers validated, patient-level activity data from across the enterprise through our range of waiting list management, statutory reporting, capacity planning and other applications to help organisations manage their healthcare business more effectively.



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